Offering someone 'toxic positivity' can often shut down the conversation by making them feel they shouldn't share their 'bad' feelings. Supporting others through validation can let them know that their negative feelings are okay and they are not alone. Review the chart below for examples of validating statements versus toxic positivity. Which statement will have a more effective outcome for the person you are trying to support?

VALIDATION AND HOPE

TOXIC POSITIVITY

This is hard. You've done hard things before and I believe in you.

You'll get over it!

I know there's a lot that could go wrong. What could go right?

Just be positive!

All vibes are welcome here.

Good vibes only!

It's pretty normal to have some negativity in this situation.

Stop being so negative!

It's probably pretty hard to be positive right now. I'm putting out good energy into the world for you.

Think happy thoughts!

Sometimes giving up is okay. What is your ideal outcome?

Never give up!

It's never fun to feel like that. Is there something we can do today that you'd enjoy?

Just be happy!

It's probably really hard to see any good in this situation. We'll make sense of it together.

See the good in everything.

Canadian Mental Health Association

Newfoundland-Labrador

Source: @sitwithwhit

